

## 2015 Client Support Hours and Holidays

### WinEst & Proliance-North America

Business Hours: 5:00am to 5:00pm PST, Monday thru Friday

Holidays:

<b>New Year's Day</b>	Thursday, January 1
<b>President's Day</b>	Monday, February 16
<b>Memorial Day</b>	Monday, May 25
<b>Independence Day</b>	Monday, July 6
<b>Labor Day</b>	Monday, September 7
<b>Thanksgiving Day</b>	Thursday, November 26
<b>Post-Thanksgiving Day</b>	Friday, November 27
<b>Christmas Eve</b>	Thursday, December 24
<b>Christmas Day</b>	Friday, December 25
<b>New Year's Eve</b>	Thursday, December 31

### Proliance-Middle East

Business Hours: 8:00am to 5:00pm GST, Sunday thru Thursday

Holidays: (Note: If a public holiday falls on a Friday or Saturday, another working day may be observed.)

<b>New Year's Day</b>	Thursday, January 1
<b>Birthday of Prophet Muhammad</b>	Saturday, January 3
<b>Israa &amp; Miaraj Night</b>	Saturday, May 16
<b>Eid al Fitr</b>	Sunday, July 19
<b>Eid al Fitr</b>	Monday, July 20
<b>Eid al Adha (dates varies on Lunar cycle)</b>	Friday, September 25
<b>Eid al Adha (dates varies on Lunar cycle)</b>	Saturday, September 26
<b>Eid al Adha (dates varies on Lunar cycle)</b>	Sunday, September 27
<b>Hijri New Year's Day</b>	Thursday, October 15
<b>UAE National Day</b>	Wednesday, December 2
<b>Birthday of Prophet Muhammad (2<sup>nd</sup> time in 2015 due to Lunar cycle)</b>	Thursday, December 24
<b>Christmas</b>	Friday, December 25
<b>New Year's Eve</b>	Thursday, December 31